GigFire Refund Policy

Effective Date: September 29, 2025

This Refund Policy (“Policy”) applies to all services provided by GigFire LLC (“GigFire”). By subscribing to our internet services, you agree to the following terms:

1. Month-to-Month Service

All GigFire internet services are offered strictly on a month-to-month basis. Service fees are billed monthly in advance and are non-refundable.

2. No Refunds

Payments made to GigFire are non-refundable under all circumstances, including but not limited to:

- Service cancellation before the end of a billing period.
- Dissatisfaction with service.
- Service outages or interruptions.
- Failure to use or access the service.

3. Equipment Return

All equipment provided by GigFire must be returned within the time specified upon cancellation of service. Failure to return equipment will result in a $450 equipment fee charged to your account.

4. Policy Changes

GigFire reserves the right to modify or update this Policy at any time. Any changes will take effect immediately upon posting on our website. Customers are encouraged to review this Policy regularly.

5. Contact

For any questions regarding this Policy, please contact us at helpdesk@gigfire.com.